

# **Avaya**

## **3314 Exam**

**Avaya Aura Experience Portal with POM Implementation and  
Maintenance Exam**

**Questions & Answers  
Demo**

## Version: 7.0

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### Question: 1

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On the Avaya Aura® Experience Portal (AAEP) system that will perform voice campaigns, which three prerequisites are required on the AAEP before installing Avaya Proactive Outreach Manager (POM) software? (Choose three.)

- A. Install an email server
- B. Ensure the correct number of telephony and POM licenses
- C. Ensure VoIP ports (H.323 or SIP) are in service
- D. Install an SMS gateway
- E. Configure on the external database

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**Answer: B, C, D**

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### Question: 2

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Which Avaya Aura® Experience Portal component interfaces with WebLM server for licensing services

- A. Session Manager
- B. Communication Manager
- C. Media Processing Platform
- D. Primary Experience Portal Manager
- E. Auxiliary Experience Portal Manager

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**Answer: D**

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### Question: 3

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Which component of the MPP is a VoiceXML interpreter that communicates with the application servers to interpret the VoiceXML documents of a speech application?

- A. CCXML Browser
- B. System Manager
- C. Web Services
- D. Avaya Voice Browser
- E. Speech Proxy

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**Answer: D**

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**Question: 4**

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Which two components are required to support an Avaya Aura® Experience Portal (AAEP) email application? (Choose two.)

- A. Speech Server
- B. Experience Portal Manager
- C. Media Processing Platform
- D. Web Application Server

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**Answer: AB**

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**Question: 5**

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Which three components are required by an Avaya Aura® Experience Portal (AAEP) server to support an application that recognizes a caller's spoken responses, assuming sufficient telephony resources are available for the AAEP? (Choose three.)

- A. Speech Server
- B. Text to Speech Licenses on the AAEP
- C. Incoming Digit Recognition Engine
- D. An Application server to host the application
- E. Automatic Speech Recognition Licenses on the AAEP

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**Answer: ABE**

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**Question: 6**

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The Avaya Aura® Experience Portal (AAEP) system consists of which two major subsystems? (Choose two.)

- A. Application Enablement Services (AES)
- B. Media Processing Platform (MPP)
- C. Private Branch Exchange (PBX) servers
- D. Experience Portal Manager (EPM)
- E. Avaya Oceana

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**Answer: BD**

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**Question: 7**

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When an email channel is added to an Avaya Aura® Experience Portal (AAEP) configuration which component interfaces with the customer's email server?

- A. Media Processing Platform Email Processor
- B. Session Manager Email Processor
- C. Communication Manager Email Processor
- D. Experience Portal Manager Email Processor

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**Answer: D**

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