# Version: 10.0

# Case Study: 1

# Litware, Inc.

### Overview

Litware. Inc. is an international manufacturing company that has 10.000 users. The company has two offices. The offices are located in NewYork and Denver.

The offices connect to each other by using a WAN link. Each office connects directly to the Internet.

### **Existing Environment**

### **Active Directory Infrastructure**

The network contains an Active Directory Domain Services (AD DS) forest named <u>litware.com</u>. The forest contains a single domain. All domain controllers run Windows

Server 2008 R2.

Lync Server 2013 Infrastructure

Litware has a Lync Server 2013 infrastructure in the New York office. The infrastructure contains servers and appliances. Thecall routing and distribution solution for the IT

Help Desk and Front Desk are dependent upon Response Groups. The servers and appliances are configured as shown in the following table.

Server name	Role	Pool name
Lync01	Front End Server	pool1
Lync02	Edge Server	pool2
Lync03	Mediation Server	pool3
Lync04	Group Chat Server	Not applicable

All of the servers that have Lync Server 2013 deployed are monitored by using Microsoft System Center Operations Manager. All client computers have either Microsoft Lync 2010 or Microsoft Lync 2013 installed. Administrators configure the following Lync Server 2013 features:

### **Problem Statements**

### Litware identifies the following issues:

- Users report that other users who are not listed on their contact list can see their presence information. This also occurs when the users set their privacy mode to allow only the users on their contact list to see their presence information.
- . The users report that when they connect to meetings remotely, they cannot use presenter controls.

### Requirements

### **Planned Changes**

Litware plans to upgrade to Skype for Business Server 2015 during the next six months. You must implement the following changes during the upgrade:

- Migrate the current Front End pool to an Enterprise Edition Front End pool named fepool1 that will contain two servers named Server13\_01 and Server13\_02.
- Migrate Group Chat to Persistent Chat.

You must minimize the costs associated with the purchase of hardware and software.

### **Technical Requirements**

You have the following technical requirements for the planned changes:

- Users running previous client versions must be able to use chat features after the server is migrated to Persistent Chat.
- Users who have mobile devices must be able to receive notifications if the Skype for Business mobile app on Windows Phone is inactive.
- A client computer named Monitor01 must be used to monitor client connectivity by using synthetic transactions.
- All response groups must be migrated to Skype for Business Server 2015.
- External users must be able to expand distribution groups.
- External users must be able to download meeting content.
- The Lync Windows Store app must be supported.
- Non-federated external partners must be able to join and present during meetings that Litware hosts.

### **High Availability Requirements**

The new Skype for Business Server 2015 infrastructure in the New Your office must be available if a single server fails. You must minimize the amount of administrative intervention that is required to recover from a single server failure. You must deploy an AlwaysOn Availability Group instance and a Distributed File System (DFS) file share in the environment.

### Question: 1

You are planning to migrate the solution that the IT Help desk and front desk teams use. You need to recommend an action to migrate the response groups to Skype for Business Server 2015. What should you recommend?

A. Recreate all response groups after you move the users to Skype for Business Server 2015.

B. Migrate all unassigned number configurations in a single operation.

C. Migrate all of the response groups in a single migration operation.

D. Migrate all of the unassigned number configurations after you move the users to Skype for Business Server 2015.

Answer: C

### Question: 2

You install System Center 2012 R2 Operations Manager on a server named SCOM01. You import the Skype for Business Server 2015 Management Pack to SCOM01.

You need to configure monitoring for the solution.

Which three actions should you perform? Each correct answer present part of the solution.

- A. install the SCOM agent on Monitor01.
- B. Run watchernode.msi on Monitor01.
- C. Run watchernode.msi on SCOM01.
- D. Install the Skype for Business Server 2015 core components on MonitorOI.
- E. Install the Skype for Business Server 2015 core components on SCOM1

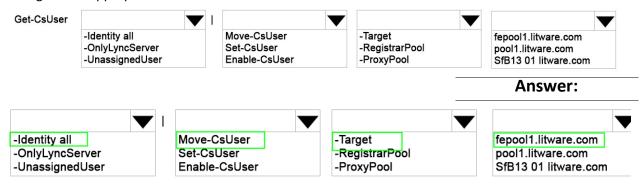
Answer: A, B, D

Question: 3

### HOTSPOT

You need to move all users to the new Skype for Business Server 2015 infrastructure.

How should you configure the relevant Skype for Business Management Shell cmdlet? To answer, configure the appropriate command in the answer area.



### Question: 4

You need to recommend a solution to resolve the privacy issue that users report. What should you recommend?

- A. a conferencing policy
- B. a client version policy
- C. a client policy
- D. a presence policy

Answer: C

# Case Study: 2, A. Datum

### Overview

### **General Overview**

A.Datum is an international logistic company that has 12.000 employees. The company has a sales department, a marketing department, a human resources department.

a finance department, and an operations department.

### **Physical Locations**

A.Datum has four offices located throughout the world.

A.Datum has two data centers. The data centers are located in New York and Toronto. All communications are routed through the New York and Toronto data centers.

The number of users in each office is shown in the following table:

Office location	Number of users
New York	8,000
Toronto	1,500
Stockholm	500
Sydney	2,000

### **Existing Environment**

### **Active Directory environment**

A.Datum has an Active Directory Domain Services (AD DS) forest named <u>adatum.com</u>. The forest contains a single domain. All domain controllers run Windows Server

2012 R2.

Each office containsredundant domain controllers. Each office is configured as an AD DS site.

### Lync Server environment

A.Datum has a Lync Server 2013 infrastructure that contains Two pools. There is one pool in the New York data center and one pool in the Toronto data center. These pools are in pairing relationship for site resiliency.

In preparation for the Skype for Business Server update, you install the required prerequisite components on all Lync Server 2013 servers.

There is a dedicated management computer named NYCMGMT1 in the New York office that has Lync Server 2013 administrative tools installed.

All company users are evenly distributed across the New York and Toronto pools.

The servers are configured as shown in the following tables:

### New York data centers:

Server name	Role
NYCFE01	Enterprise Edition Front End server
NYCFE02	Enterprise Edition Front End server
NYCFE03	Enterprise Edition Front End server
NYCBE01	Enterprise Edition Back End server
NYCBE02	Enterprise Edition Back End server
NYCBE03	Enterprise Edition Back End witness server
NYCOWAS01	Office Web Apps server
NYCOWAS02	Office Web Apps server
NYCEDGE01	Edge Server
NYCEDGE02	Edge Server

### Toronto data centers:

Server name	Role
TORFE01	Enterprise Edition Front End server
TORFE02	Enterprise Edition Front End server
TORFE03	Enterprise Edition Front End server
TORBE01	Enterprise Edition Back End server
TORBE02	Enterprise Edition Back End server
TORBE03	Enterprise Edition Back End witness server
TOROWAS01	Office Web Apps server
TOROWAS02	Office Web Apps server
TOREDGE01	Edge Server
TOREDGE02	Edge Server

Both data centers have acomplete set of redundant load balancers and reverse proxies.

Internal and external URLS

The Lync Server 2013 Web Services and Office Web Apps Server 2013 farm for both New York and Toronto pools use the following internal and external URLs:

Location	Component	URL
New York	Internal Lync Server 2013 Web Services	https://nycpool01-WebInt.adatum.com
	External Lync Server 2013 Web Services	https://nycpool01-WebExt.adatum.com
	Internal Office Web Apps Server 2013 Farm	https://nycowas-int.adatum.com
	External Office Web Apps Server 2013 Farm	https://nycowas-ext.adatum.com
Toronto	Internal Lync Server 2013 Web Services	https://torpool01-WebInt.adatum.com
	External Lync Server 2013 Web Services	https://torpool01-WebExt.adatum.com
	Internal Office Web Apps Server 2013 Farm	https://torowas-int.adatum.com
	External Office Web Apps Server 2013 Farm	https://torowas-ext.adatum.com

### **ReverseProxy Rules**

You use the following reverse proxy rules to publish external access for the New York pool:

URL	Listening Port	Target Port
nycpool01-webext.adatum.com	443	4443
nycowas-ext.adatum.com	443	4443
meet.adatum.com	443	4443
dialin.adatum.com	443	4443
lyncdiscover.adatum.com	443	4443

### Unused servers

The Sydney and Stockholm offices each have a server room. The following is the list of unused servers in the server rooms:

Server name	Operating system
SYDSERVER01	Windows Server 2012 R2
SYDSERVER02	Windows Server 2012 R2
SYDSERVER03	Windows Server 2012 R2
SYDSERVER04	Windows Server 2012 R2
SYDSERVER05	Windows Server 2012 R2

### Stockholm server room:

Server name	Operating system
SHSERVER01	Windows Server 2008 R2
SHSERVER02	Windows Server 2008 R2
SHSERVER03	Windows Server 2008 R2
SHSERVER04	Windows Server 2008 R2
SHSERVER05	Windows Server 2008 R2

SIPdomain and firewall

The SIP domain is adatum.com

A.Datum has a Microsoft Office 365 subscription. The company recently completed an upgrade to Exchange Server 2013. In-Place hold is not in use.

A.Datum is federated with Fabrikam. Inc. The configuration information is shown below:

SIP Domain	Federation Type	Access Edge FQDN	IP Address
Fabrikam.com	Direct	Access.fabrikam.com	209.10.15.15

Firewall configuration on the edge firewall facing to the Internet from both perimeter network in New York and Toronto allows connection to Any IP addresses in the Internet on port TCP/5061.

### **Problem statements**

All external users that are homed in the New York pool reported that they have issues with uploading PowerPoint presentations during conferences.

The PowerPoint upload issue is affecting all internal users that are homed in the Toronto pool.

Users in the Sydney office report poor audio and video quality during conferences. Desktop sharing during conferences also exhibits poor performance.

### **Business requirements**

The company has identified the following business requirements:

1) The Sales and marketing departments have the ability to interact with various suppliers and customers that use Skype Consumer. To enhance the capability, users from sales and marketing departments would like to be able to look up additional Skype Consumer contact details.

2) The company wants to improve the conferencing experience for users in the Sydney office.

3) A.Datum recently acquired a local logistic company in Australia and is planning to rebrand the business in the Asia pacific market. The rebranded business with operate under the name Wide World Importer.

4) The acquired company has an existing video teleconferencing (VTC) solution from Cisco/Tandberg.

5) A.Datum wants to minimize the cost of any changes to the infrastructure.

6) A consultant that works from the Stockholm office will oversee the deployment of any new services.

### **Technical requirements**

The company has identified the following technical requirements:

1) Any new infrastructure must be deployed to support high availability.

2) All users in Sydney will use the new email and SIP domain.

3) All federation traffic for the SIM domain wideworldimporters.com must route through the infrastructure in the Sydney office.

4) All conferencing capabilities must be available in the event of wide area network (WAN) link failure.

5) Only users in the sales and marketing departments must be able to federate with Skype consumer.

6) A.Datum uses third party identity providers to federate with Azure Active Directory.

7) You must integrate Microsoft Exchange with Skype for Business to archive Skype for Business data in user mailboxes.

8) You must use wideworldimporters.com as the email and SIP domain for rebranded business.

9) You must implement archiving for all skype for business users. You must not make changes to existing Microsoft exchange functionality.

### Question: 1

Fabrikam, Inc, changes their Access Edge fully qualified domain name (FQDN). This resulted in a broken federation relationship. You need to correct the issue and reduce further administrative overhead. What should you do?

A. Modify the SRV record\_sipfederationtls.\_tcp.adatum.com to point to the new Fabrikam Access Edge

FQDN on port TCP/5061.

B. Modify the federation configuration to enable Open Federation.

C. Allow outbound connection on port TCP/5061 from Edge Server to any IP address on the Internet.

D. Modify the SRV record\_sipfederationtls.\_tcp.wideworldimporters.com to point to the new Fabrikam Access Edge FQDN on port TCP/5061.

Answer: B

### Question: 2

You need to identify the additional components that must be added to the Skype for Business Server 2015 topology.

Which three additional components are required for the updated topology? Each correct answer presents a part of the solution.

- A. Skype for Business Server 2015 Standard Edition Front End Servers
- B. Skype for Business Server 2015 Video Interop Server pools
- C. Skype for Business Server 2015 Enterprise Edition Front End pools
- D. Shared Components SQL Server stores
- E. Shared Components Office Web Apps servers

Answer: B,C,D

### **Question: 3**

### HOTSPOT

You need to recommend the topology for the solution.

How many additional instances of each type of component should you deploy? To answer, select the appropriate number of additional Edge Servers, federation routes, SIP domains, and sites in the answer area.

# Component Number of Instances Edge Servers 0 0 1 2 3 Federation routes 0 1 2 2 3

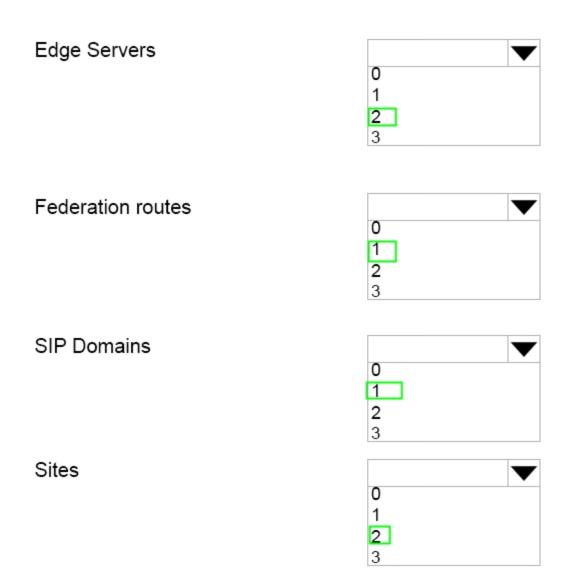
SIP Domains

Sites



3

Answer:



## **Question: 4**

DRAG DROP

You need to upgrade the New York pool to Skype for Business Server 2015.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

### Actions

### Steps to Perform in Sequeence

Back up all databases and ensure that all services that need an upgrade are running.		
Install all prerequisite components on the existing servers.		
Update the Active Directory schema.		
Upgrade and publish the topology file by using the Topology Builder.	$(\mathbf{b})$	
Start an In-Place Upgrade on each Front End server.	$\overline{\langle}$	 $\odot$
Stop all services on each Front End server.		

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Stop all services on each Front End server.

Start an In-Place Upgrade on each Front End server. ( ( )

Answer: