Question: 1

A user enables FileVault. Which methods for unlocking the disk does FileVault present to the user? (Select TWO.)

A. Create a recovery key.
B. Save the recovery key in the System Keychain.
C. Store the recovery key with Apple Support.
D. Store the recovery key on the OS X Recovery system partition.
E. Allow an iCloud account to unlock the disk.

Answer: A, E

Question: 2

Along with IMAP, POP, and SMTP, which protocol does the Mail application in OS X support?

A. Exchange Web Services (EWS)
B. WebDAV
C. MAPI
D. Exchange ActiveSync (EAS)

Answer: A

Question: 3

When you're starting up a Mac, which keyboard shortcut can you use to display detailed information about the startup process?

A. Shift
B. Command-V
C. Command-S
D. Option

Answer: B

Question: 4

Which steps can you take to retrieve a file from a Time Machine backup on an external hard drive connected to your Mac?

A. Control-click the icon of the folder where you want the restored file to appear, open Time Machine from the shortcut menu, choose "Restore from the Time Machine backup," use the timeline to reach the appropriate date and time, select the file, and click Restore.
B. Open Time Machine, use the timeline to reach the appropriate date and time, select the file, and click Restore.

C. In System Preferences, click the Time Machine icon, click Retrieve, use the timeline to reach the appropriate date and time, select the file, and click Restore.
D. In the Finder, enter a search term in the Spotlight search field, click the Add (+) button to add a search criterion, and choose Search Time Machine, then use the timeline to reach the appropriate date and time, select the file, and click Restore.

Answer: B

Question: 5

You're troubleshooting a Mac. Which is a valid reason for shutting down AND THEN starting up a Mac instead of selecting Restart from the Apple menu?

A. Mac does a full POST on startup only after a shutdown.
B. Mac loads a clean user session on startup only after a shutdown.
C. Mac performs disk checks on startup only after a shutdown.
D. Mac archives errors from the session to the log only during a shutdown.

Answer: A

Question: 6

You downloaded an app using Safari. When you try to open the app, you see a message that says the application is damaged and cannot be opened, and that you should move it to the Trash. Which is a possible explanation?

A. Gatekeeper has recognized that the app was altered after it was signed.
B. The quarantine system downloaded the app into a sandbox that is corrupted.
C. The app was signed using a certificate from an unknown authority.
D. The certificate needed to decrypt this app can't be found in the keychain.

Answer: A

Question: 7

You have configured several network locations on your OS X computer. How can you change from one location to another?

A. In Network preferences, use the Location pop-up menu to choose a network location.
B. In Network preferences, click Advanced, click Manage Locations, then select a network location.
C. Choose a network location from the Network Locations Input menu on the right side of the Finder menu bar.
D. In Network preferences, choose Manage Locations from the Action pop-up menu below the Interfaces list and select a network location.

Answer: A

Question: 8

Which is a valid reason to start up a Mac in verbose mode?

A. To view the startup process details
B. To present a command-line login
C. To display hints for the recovery key for a FileVault volume
D. To display the firmware password

Answer: A

Question: 9

How can you check the signal strength (RSSI) and transmit rate of a Wi-Fi network your computer is connected to?

A. Option-click the Wi-Fi menu item, it will be listed below the network name.
B. In Network Utility, click the Wireless Performance tab.
C. In Network preferences, secondary-click the Wi-Fi network service and choose Connection Status.
D. In Network Diagnostics, click the Interface Status tab and choose Wi-Fi from the interface pop-up menu.

Answer: A

Question: 10

Which IP address could a Mac assign to its Ethernet interface if no DHCP services were available on the network?

A. 10.0.0.100
B. 169.254.100.100
C. 172.16.100.100
D. 192.168.100.100

Answer: B