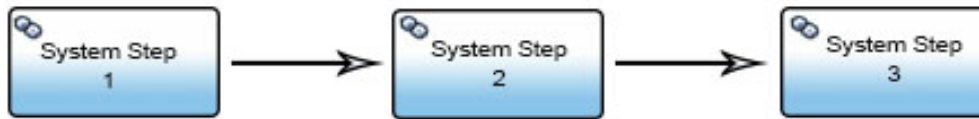# IBM

Exam C9550-412

IBM Business Process Management Express or Standard Edition V8.5.5, BPM Application Development

Verson: Demo

[Total Questions: 10]

Question No : 1

A BPM Application developer is reviewing a Business Process Diagram (BPD) for a colleague. The following section of activities is present in the System Lane:

The reviewer is aware that this patter can cause performance issues but has other reasons for not wanting to merge the separate service implementations. What can the BPM application developer do to improve the performance of this section without having to manually refactorthe sequence?

A. Use the optimize Execution of Latency property on BPD.
B. Use the BPM Optimizer to merge the sequence into a single Activity.
C. Use the Optimize Service for Latency property in the first two services.
D. Use the Optimize Connection for Latency property of the flow line between each Activity in the sequence.

Answer: D

Question No : 2

A BPM Application developer is creating a case that call center agents can use when a customer wants to dispute a credit card transaction. The call center supervisors need a separate user interface for the case that is viewable only by call center supervisors.

What should BPM application developer do to support the requirement?

A. Assign "Call Center Supervisors" team as a Manager Team for the case
B. Duplicate the default user interface and assign the "Call Center Supervisors" team as a Manager Team for the case
C. Create an Instance Owners user interface and assign the "Call Center Supervisors" team in the "Instant Owners" team
D. Create a Launch UI Default user interface and assign the "Call Center Supervisors" team in the "Expose to start" option in the Overview page of the case.

Answer: B

Question No : 3

Which role can the BPM application developer expect to know the process from end to end at a high level can identify the subject matter experts?

A. BPM developer
B. BPM process owner
C. BPM process sponsor
D. BPM program manager

Answer: B

Question No : 4

A BPM Application developer must store documents in a content management system as a part of a process's activity. It is a requirement that the content management system is the IBM business process manager document store, which is implemented using a non-IBM database.

During a playback session, the BPM application developer notices that a 2 GB video file document fails to be stored. What is the reason for the failure?

A. The built-in document store cannot save video files.
B. The size of the document is larger than the maximum allowed.
C. The embedded document store cannot save binary files when using a non-IBM database.
D. Binary files cannot be stored when the embedded document store uses a database.

Answer: B

Question No : 5

A company that operates in multiple countries plans to build a human resources process that needs to support multiple languages. The BPM Application developer assigned to the project knows that it will be necessary to create a localization resource in the process application that will contain a set of localization keys, the list of languages to support and translations in each language for each key.

In addition to the coach view label, which of the following components of the process

application can the BPM application developer configure to support multiple languages?

A. Team name, process instance name, and coach view hover help.
B. Team name, task subject, and coach view configuration option label.
C. Process instance name, task subject, and coach view configuration option label.
D. Coach view hover help, coach view configuration option group field, and coach view configuration option label.

Answer: D

Question No : 6

A financial services company has an account opening process that can last for several days or weeks as it waits for customers to supply additional information by mail. During that time the customer may call the company to inquire the status of the process, so the customer service representatives use the Processes tab in Process Portal to view the details of the process.

The company has determined the default instance details view doesn't contain all of the information needed. The BPM application developer has been tasked with providing a modified instance details view for this process that contains all of the necessary information.

What actions can the BPM application developer take to modify the instance details view to meet the needs of the business? (Choose 2)

A. Create a new heritage human service, modify it to meet the requirements and expose it as a dashboard in the Process Portal.
B. Create a new client side human service, modify it to meet the requirements and expose it as a dashboard in the Process Portal.
C. Create a new client side human service by clicking on the new button of the details UI on the Views tab of the business process diagram andmodify it to meet the requirements.
D. Create a new heritage human service in the process application, select it for the details UI on the Views tab of the business process diagram and modify it to meet the requirements.
E. Copy the instance details UI Service Template from the dashboards toolkit in the process application, modify it to meet the requirements andselect it for the details UI on the views tab of the business process diagram.

Answer: A,B

Question No : 7

A BPM Application developer is creating a coach view that allows other developers to reuse this coach view to create a flow on the Diagram of a Human Service.

How must the BPM application developer configure the coach view?

A. Enable the "Can Fire a Boundary Event" option in the Overview tab.
B. Enable the "Prototype-level Event Handlers" option in the Overview tab.
C. Create the following change event handler in the Behavior tab:this.contextthgger();
D. Create an IMD dependency to the com.ibm.bpm.coach.controls/utilities Module in the behavior tab.

Answer: C

Question No : 8

A BPM application developer is building client side human services including custom coach views for inclusion in a set of business process definitions (BPDs). The BPM application developer tests the business processes using the process designer inspector. One of the human services is not working as expected and it is suspected that the JavaScript in the custom coach views is at fault.

Which of the following debugging tools can the BPM application developer use to diagnose the problem?

A. BPM service debugger
B. BPM process inspector
C. Process admin inspector
D. Browser debugger features

Answer: D

Question No : 9

A financial services company has implemented their first BPM application for their account opening process. During their second BPM project another line of business is also working on their version of an Account Opening process, and has identified several components from the first application that they want to reuse.

What should the BPM application developer do to reuse these components?

A. Copy the elements of an account opening to the second process application as not to duplicate work.
B. Copy the elements of an account opening to a new toolkit that is used by the second process application and leave the first process untouched.
C. Take a snapshot of the first process application and make the second process application dependent on this snapshot.
D. Move the elements of an account opening to a new toolkit and make both process applications dependent of the new toolkit.

Answer: D

Question No : 10

The BPM process center experiences a CPU spike, affecting the availability of process center for other users. It is suspected that one of the services being tested by the application development team contains an infinite JavaScript loop, though the process center does not have loop detection exception enabled.

Where can the BPM application developer find information to indicate which service might be causing the issue? (choose 2)

A. Process admin console
B. Process portal debugger
C. Browser debugger features
D. Process designer inspector
E. WebSphere application server log

Answer: A,B