Microsoft

Exam MB6-897

Microsoft Dynamics 365 for Retail

Version: Demo

[Total Questions: 10]

Question No : 1

You are the distribution manager for your company.

You need to set up cross-docking functions for planned purchase orders.

Which two components do you need to configure? Each answer presents part of the solution.

A. service categories
B. replenishment rules
C. product packages
D. date intervals

Answer: A,B

Question No : 2

You plan to implement installment billing.

Which two payment processing options can you use? Each answer presents a complete solution.

A. When the customer uses an on-account payment type, the payment is added to the customer's balance.
B. Authorization cannot be handled manually for installment billing transactions.
C. When a credit card is used as payment, the processor submits payments for authorization and settlement.
D. Installment payments can be processed up to three business days after they are due.

Answer: B,C

Question No : 3

On which two forms can you view the loyalty transactions for a store? Each correct answer presents a complete solution.

A. Retail store transactions
B. Customer item statistics

C. Sales orders
D. Loyalty programs

Answer: A,C

Question No : 4

Which two prerequisites are required to configure full text search? Each correct answer presents part of the solution.

A. Define criteria.
B. Define the search parameters.
C. Enable full text in the call center parameters.
D. Enable order completion.

Answer: A,B

Question No : 5

You need to create a call center.

Which three actions can you perform on the Call center form? Each correct answer presents a complete solution?

A. Configure a product catalog.
B. Process the assortment for the new channel.
C. Create scripts that appear in the sales order form.
D. Assign a default assortment hierarchy.
E. Create a channel

Answer: A,B,D

Question No : 6

You plan to run the installment billing process for a company. You process a credit card payment.

Which two actions will occur? Each correct answer presents a complete solution.

A. The payment requires manual authorization.
B. The payment is added to the balance of the customer's account.
C. The payment is settled.
D. The payment is submitted for authorization.

Answer: B,D

Question No : 7

You create inventory replenishment rules for warehouses attached to the west coast retail channels.

To which two components can you apply replenishment rules? Each correct answer presents a complete solution.

A. assortments
B. replenishment hierarchies
C. retail channels
D. hierarchy purposes

Answer: B,C

Question No : 8

You create a new catalog for spring.

You need to track customer response for the now catalog.

What should you implement?

A. source codes
B. call center scripts
C. target markets
D. info codes

Answer: B

Question No : 9

You have a sales order that has the following characteristics:

• Two sales order lines are invoiced.

• One sales order line is partially delivered.

• One line is cancelled.

What is the detailed status of this sales order?

A. Partially delivered
B. Partially invoiced
C. Delivered
D. Open order
E. Invoiced

Answer: A

Question No : 10

You are designing the receipt format for retail stores.

You need to ensure that receipts display the store number, register number, and date.
Which profile should you use?

A. functionality profile
B. receipt profile
C. visual profile
D. hardware profile

Answer: B